

Timetable

55th EOQ Congress as World Quality Congress

“Navigating Global Quality in a New Era”

Organised by



June 20, 2011, Monday – Pre-Congress Seminars

Ministry of Rural Development Conference Room	HOTEL KEMPINSKI				
	REGINA I.	REGINA II.	CORVINUS	BANDINI	MARZIO
1.1. Agrifood 10.00 – 11.10	2.1. Quality in Health Care 10.00 – 11.30	3.1. Quality in Public Administration 10.00 – 11.15	4.1. Workshop 1. QA in Pharma Industry 10.00 – 11.30	5.1. Workshop 2a Statistical Thinking 10.00 – 11.30	7.1. Workshop 3a The Quality Challenge 10.00 – 11.30
Coffee Break					
1.2. Agrifood 11.35 – 13.00	2.2. Quality in Health Care 12.00 – 13.30	3.2. Quality in Public Administration 11.45 – 13.15	4.2. Workshop 1. QA in Pharma Industry 12.00 – 13.15	5.2. Workshop 2a Statistical Thinking 12.00 – 13.00	7.2. Workshop 3a The Quality Challenge 12.00 – 13.00
Lunch					
1.3. Agrifood 14.00 – 15.50	2.3. Quality in Health Care 14.30 – 16.00	3.3. Quality in Public Administration 14.15 – 16.00	4.3. Workshop 1. QA in Pharma Industry 14.15 – 15.30	6.1. Workshop 2b Workplace Cooperation 14.00 – 15.30	7.3. Workshop 3b Kick-Off Meeting 14.00 – 15.30
Coffee Break					
1.4. Agrifood 16.20 – 18.00	2.4. Quality in Health Care 16.30 – 18.15		4.4. Workshop 1. QA in Pharma Industry 16.00 – 17.00	6.2. Workshop 2b Workplace Cooperation 16.00 – 17.00	
20.00 – 22.00 Hotel Kempinski / Welcome Reception					

June 21, 2011, Tuesday – World Quality Congress

HOTEL KEMPINSKI

REGINA BALLROOM

09.00 – 10.30

8.1. Opening Ceremony and Greetings

Plan for Europe 2020 Strategy

Zoltán Cséfalvay, Minister of State for Economic Strategy for National Economy, Ministry for National Economy, Hungary

European Quality Policy

Zacharias Bilalis, European Commission, DG Enterprise and Industry, Belgium

Introduction to Chinese Certification and Accreditation System

Che Wenyi, Deputy Chief Administrator, Certification and Accreditation of China (CNCA), China



10.00 – 11.00 Coffee Break

11.00 – 12.30

8.2. Opening Plenary Session

Returning to our Roots: The Fundamentals of Managing for Quality

Gregory H. Watson, Acting Chairman and President, International Academy for Quality, Finland

Cultural Transformation: Providing the Leading Edge in Navigating Global Quality

*Charles Aubrey, Vice President for Quality and Performance Excellence
Anderson Pharma Packaging, Inc. an AmerisourceBergen Company, USA*

Innovation and Quality

Gábor Szabó, President, Hungarian Innovation Association and Rector, University Szeged, Hungary



12.30 – 13.00 Lunch

HOTEL KEMPINSKI

	BANDINI/MARZIO	REGINA I.	REGINA II.	REGINA III.	CORVINUS	REGIOMONTANUS
13.30 – 15.00	9.1. Education of Quality I.	10.1. Innovation and Quality I.	11.1. Quality for Manufacturing I.	12.1. Management of Quality I.	13.1. Certification and Audits	15.1. CSR and Sustainable Development I.
15.00 – 15.30 Coffee Break						
15.30 – 17.30	9.2. Education of Quality II.	10.2. Innovation and Quality II.	11.2. Quality for Manufacturing II.	12.2. Management of Quality II.	14.1. Quality Development Methods	15.2. CSR and Sustainable Development II.
18.00 Departure to Gala Dinner						

June 22, 2011, Wednesday – World Quality Congress

HOTEL KEMPINSKI

	BANDINI/MARZIO	REGINA I.	REGINA II.	REGINA III.	CORVINUS	REGIOMONTANUS
08.30 – 10.30	9.3. Education of Quality III.	17.1. New ISO 9004	19.1. Quality in the Automotive Industry	21.1. Risk Management	23.1. People Involvement I.	24.1. Service Quality I.
10.30 – 11.00 Coffee Break						
11.00 – 12.30	16.1. Accreditation and Sustainability	18.1. Six Sigma and Lean Management	20.1. QM in Emerging Economies	22.1. Quality in the Pharma Industry	23.2. People Involvement II.	24.2. Service Quality II. (Tourism)
12.30 – 13.30 Lunch						
REGINA BALLROOM						
13.30 – 17.00	25.1. Closing Plenary Session and Ceremony A Journey to Excellence in Two Organizations <i>E. David Spong, ASQ Board Chair and President (Ret.) Boeing Aerospace Support, USA</i> Innovation of Quality – Quality of Innovation / The Way how KNORR does it <i>István Lepsényi, Director General, Knorr Bremse Hungary Ltd., Hungary</i> The Golden Triangle of Management: Competitiveness, Profitability and Sustainability – How can International Standards Help? <i>Alan Bryden, Immediate Past Secretary General of International Organization for Standardization, France</i> Breakthrough Management in India <i>Shoji Shiba, Professor Emeritus of the Tsukuba University, Japan</i> Recognitions and Awards Invitation to the 56th EQO Congress					
17.30 – 21.00						WAQ Meeting